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Subject: Complaint against the REQ, regarding registration of TOPLESS MONTREAL  
From: John Martzouco (j@y.com)  
To: pmarsan@assnat.qc.ca;  
Cc: protecteurducitoyen@protecteurducitoyen.qc.ca;  
Date: Wed, 01 Jun 2011 14:26:19

Dear Minister Marsan,

I'm writing to ask you to help me with an issue I'm having with the "Registre des entreprises".

On Feb 2nd, 2011, the REQ mistakenly sent a letter informing me that my contestation of their decision has been sent to their legal department. They sent the letter to the wrong address on my street and it never reached me. I expect that the letter was returned to them by my neighbour (I will visit shortly to ask) and I don't understand how come the REQ did not remail the letter to me in the 15 weeks that have since past?

They have my mailing address on the letter that I sent to them.

They also have my mailing address in their database as I have a company registered with them with the NEQ: 2240196867

The letter states that they passed my message to their legal department 16 weeks ago, but they are telling the ombudsman, Edyth Demers that my case has only very recently been sent to legal.

I am feeling that they are not working professionally.

Their lack of commitment is starting to impact my business plans.

Can you please have the Minister of Finance take a look at this?

I would like to lodge a formal complaint against the REQ, how do I proceed?

With my regards,

John Martzouco  
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